



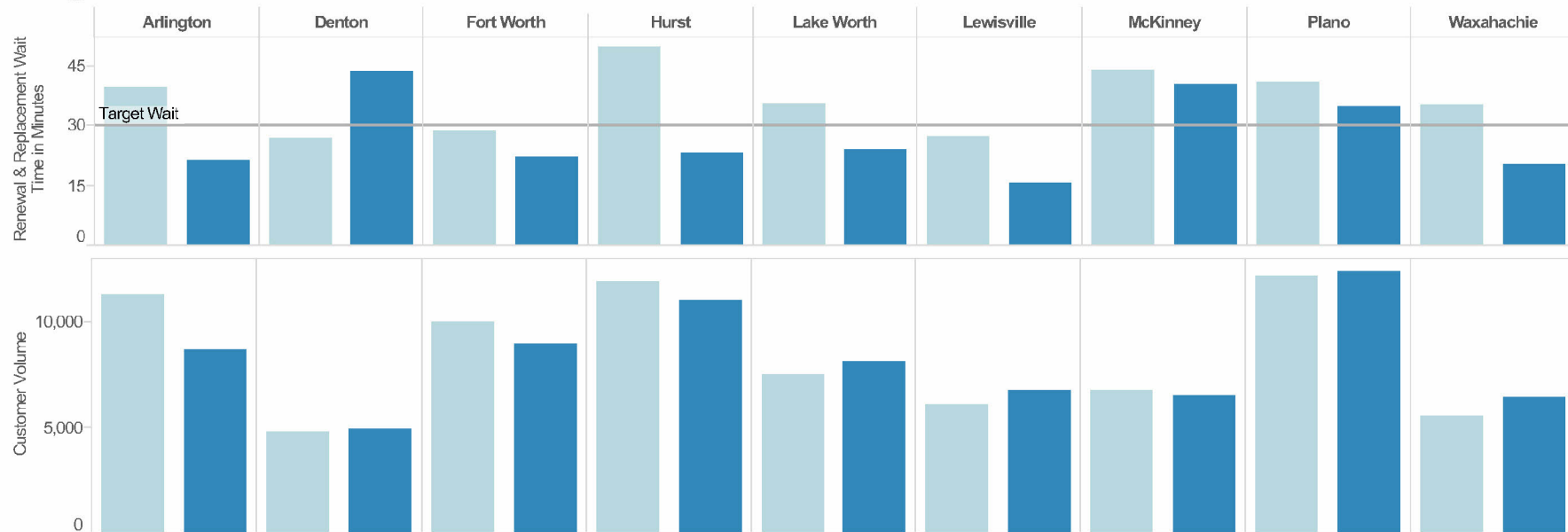
Driver License Regional Monthly Review

Region 1B: Fort Worth Area

July 2013

 Year
 2012 2013

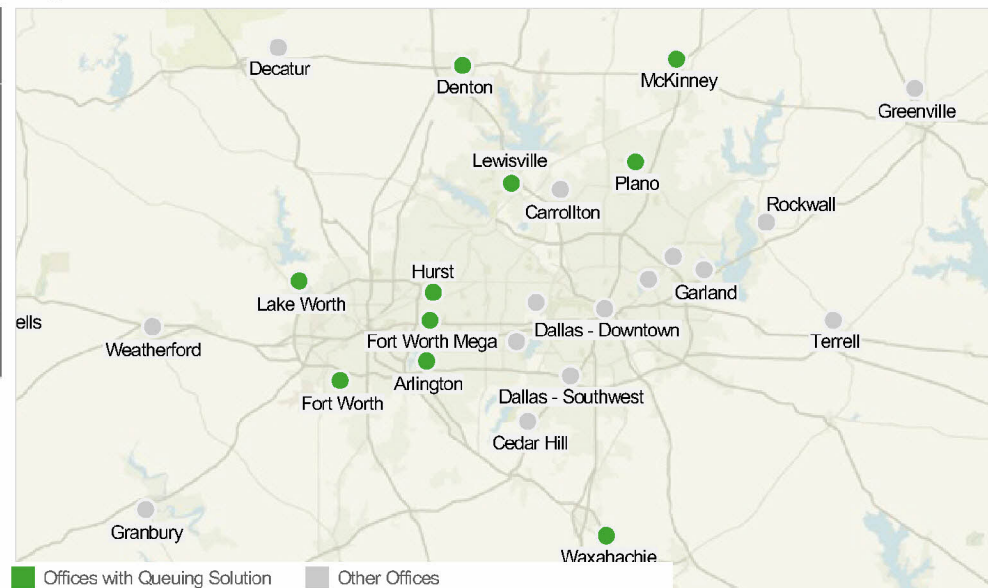
Average Waits and Customer Volume



Performance by Transaction Type

| OfficeName | Customer Volume | | | Avg. Wait Time in Minutes | | |
|------------|-----------------|-----------|-------------|---------------------------|-----------|-------------|
| | Replace & Renew | Originals | Other Types | Replace & Renew | Originals | Other Types |
| Arlington | 3,625 | 1,765 | 3,283 | 21 | 36 | 31 |
| Denton | 2,095 | 1,098 | 1,748 | 44 | 74 | 43 |
| Fort Worth | 4,165 | 2,257 | 2,551 | 22 | 36 | 43 |
| Hurst | 5,353 | 2,367 | 3,273 | 23 | 37 | 33 |
| Lake Worth | 3,561 | 1,611 | 2,932 | 24 | 41 | 40 |
| Lewisville | 3,061 | 1,580 | 2,131 | 16 | 35 | 19 |
| McKinney | 3,033 | 2,013 | 1,472 | 40 | 76 | 37 |
| Plano | 5,017 | 2,706 | 4,631 | 35 | 59 | 32 |
| Waxahachie | 1,864 | 1,009 | 3,552 | 20 | 32 | 22 |

Regional Map


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 09/02/2014

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